BEFORE THE PUBLIC SERVICE COMMISSION OF SOUTH CAROLINA DOCKET NO. 2019-137-C

Application of)	
Adva	anced Technology Group, LLC))	
for a Certificate of Public Convenience and Necessity to Provide Resold and Facilities-Based Local Exchange and Interexchange (Including Exchange Access) Telecommunications Services in the State of South Carolina and for Alternative and Flexible Regulation) DIRECT TESTIMONY OF NATHAN WRIGHT)))))	
		I. Introduction	
Q.	PLEASE STATE YOUR NAME AN	ND BUSINESS	
	ADDRESS.		
A.	My name is Nathan Wright. My business address is 5100 B Pierce Ct, Evans GA, 30809.		
Q.	BY WHOM ARE YOU EMPLOYED AND IN WHAT CAPACITY?		
A.	I am the Network Operations Manager	r of Advanced Technology Group, LLC. ("ATG" or	

- 7 Q. PLEASE GIVE A BRIEF DESCRIPTION OF YOUR BACKGROUND AND EXPERIENCE
- 8 IN BUSINESS AND TELECOMMUNICATIONS.

"Applicant").

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9 A. I have been with ATG since 2012, managing voice and data installations for medium to large
10 businesses. Before joining ATG, from 2006 until 2012 I worked in a variety of capacities at
11 Knology, Inc. From 1998 until 2003, I was an Owner of Wright Data Services, where I consulted
12 on networking, software, hardware installation, and telephony services and sales. I earned a
13 Bachelor's of Science Degree in Management Information Systems from Auburn University in

1		1997.
2	Q.	WHAT IS THE PURPOSE OF YOUR TESTIMONY?
3	A.	My testimony describes the nature of ATG's proposed service offerings within the State of South
4		Carolina, and demonstrates its financial, managerial and technical ability to provide the
5		telecommunications services for which ATG seeks authority.
6	Q.	DO YOU WISH TO INCORPORATE BY REFERENCE ANY DOCUMENTS INTO YOUR
7		TESTIMONY?
8	A.	Yes. I wish to incorporate by reference the underlying Application filed in this proceeding and its
9		associated attachments.
10		II. The Business of ATG
11	Q.	HAS ATG REGISTERED TO DO BUSINESS IN SOUTH CAROLINA?
12	A.	Yes. ATG is a Limited Liability Company organized under the laws of the State of South Carolina.
13		ATG attached a copy of ATG's Articles of Organization and Certificate of Existence from the
14		State of South Carolina to the Company's Application as Exhibit A.
15	Q.	PLEASE DESCRIBE THE SERVICES ATG INTENDS TO PROVIDE WITHIN THE
16		STATE OF SOUTH CAROLINA.
17	A.	ATG seeks to offer business subscribers with private branch exchange (PBX) phone systems with
18		voice over internet protocol (VoIP) technology using multiple interfaces that include Fiber,
19		Microwave, Ethernet, Multiprotocol Label Switching (MPLS), and others. ATG will also offer
20		private line and Internet connections. Applicant's traditional voice services such as local exchange
21		service, access to 911, e-911, directory assistance, long distance and operator services will be

1	available only by way of VoIP delivery. ATG does not propose to offer any residential services.
2	The handoff at the customer's premises can be Session Initiation Protocol (SIP) or analog, enabling
3	the customer to retain their existing investments and a cost-effective migration from Time Division
4	Multiplexing (TDM) to SIP for a hosted PBX solution. We will also provide various types of
5	Fiber Circuits to business customers.

Q. WHAT CARRIER WILL ATG UTILIZE AS ITS UNDERLYING CARRIER FOR SERVICES IN SOUTH CAROLINA?

A. ATG intends to utilize Bandwidth.com and other providers along with its own facilities. ATG
will not require a direct interconnection Agreement with incumbent local exchange carriers
(ILECs) but will resell those ILEC services from time to time.

Q. DOES ATG HAVE AUTHORIZATION TO PROVIDE INTRASTATE

TELECOMMUNICATIONS SERVICE IN ANY OTHER STATE?

- A. ATG has applied with the Georgia Public Service Commission for a Certificate of Public

 Convenience & Necessity to provide resold and facilities based local exchange services and

 interexchange services in the State of Georgia. ATG intends to seek authority in additional

 jurisdictions on a case-by-case basis.
- Q. HAS ATG EVER HAD AN APPLICATION FOR A CERTIFICATE OF PUBLIC
 CONVENIENCE AND NECESSITY DENIED?
- 19 A. No.

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20 Q. PLEASE DESCRIBE ATG'S PROPOSED TARIFF.

1	A.	ATG attached its proposed tariff to our application as Exhibit C. We believe that ATG's tariff
2		complies with all applicable Rules and Orders of the Commission.
3	Q.	WILL ATG COMPLY WITH THE COMMISSION'S ORDERS REGARDING THE
4		PROVISION OF LOCAL EXCHANGE SERVICE?
5	A.	Yes, ATG will provide and market local exchange and interexchange services under Commission
6		rules and orders. In addition, ATG will provide interstate services in compliance with all FCC rules
7		and regulations.
8	Q.	HOW WILL ATG MARKET SERVICES IN SOUTH CAROLINA?
9	A.	ATG intends to market its services via direct sales by direct staff employees employed
10		permanently by the Company.
11		III. Managerial, Technical, and Financial Qualifications
12	Q.	DOES ATG HAVE SUFFICIENT MANAGERIAL, TECHNICAL AND FINANCIAL
13		RESOURCES AND ABILITY TO PROVIDE THE TELECOMMUNICATIONS
14		SERVICES PROPOSED IN ITS APPLICATION?
15	A.	Yes, ATG has sufficient managerial, technical, and financial resources and ability to provide the
16		telecommunications services for which ATG seeks authority. ATG's personnel represent a broad
17		spectrum of business and technical disciplines, possessing over 125 combined years of individual
18		and aggregate telecommunications experience.

Exhibit D of our application discusses the qualifications and experience of ATG's key

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management personnel.

1 2	Q.	HOW DOES ADVANCED TECHNOLOGY GROUP, LLC HANDLE CUSTOMER SERVICE REQUESTS?
3	A.	ATG's customer service representatives are available to assist customers, and will promptly respond to all customer inquiries. Customers may call our support line at (706) 823-1449 24/7

Q. PLEASE DESCRIBE THE FINANCIAL CONDITION OF ADVANCED TECHNOLOGY GROUP, LLC.

A. To support ATG's financial ability to provide the services sought, ATG filed certain financial statements as Exhibit E to the application. ATG is well positioned financially to offer and provide services in South Carolina.

IV. Regulatory Treatment and Other Matters

Q. DOES ATG HAVE OFFICES IN SOUTH CAROLINA?

and/or email us at support@catg.com.

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A. No. ATG does not have offices in South Carolina. ATG requests, under Rule 103-610, that the Commission allow it to keep all books and records at its offices in Evans, Georgia. If the Commission Staff or ORS should desire to inspect such books and records, ATG will provide access expeditiously at its own expense.

Q. HOW WILL ATG KEEP ITS FINANCIAL RECORDS?

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- A. ATG uses Generally Accepted Accounting Principles ("GAAP"). If the Commission's Rules require the use of the Uniform System of Accounts ("USOA"), ATG requests a waiver so it can be allowed to use GAAP.
 - Q. WHAT REGULATORY TREATMENT IS ATG SEEKING FOR ITS LOCAL EXCHANGE SERVICES?
- 7 A. ATG requests that the Commission allow it to employ a flexible local exchange rate structure first 8 authorized by Order No. 98-165 in Docket No. 97-467-C. Specifically, ATG requests that the 9 Commission: a) adopt for its local exchange services a competitive rate structure incorporating 10 maximum rate levels with the flexibility for rate adjustment below the maximum rate levels; and b) presume that ATG's tariff filings for local exchange services be valid upon filing, subject to the 11 Commission's authority, within thirty (30) days, to institute an investigation of such filings. At the 12 discretion of the Commission, such filings may be suspended pending further order of the 13 Commission and any such filings may be subject to the same monitoring process as the 14 15 Commission applies to other, similarly situated carriers.

Q. WHAT REGULATORY TREATMENT IS ATG SEEKING FOR ITS INTEREXCHANGE SERVICES?

ATG requests that its business service offerings be regulated under the procedures described and set forth in Order Nos. 95-1734 and 96-55 in Docket No. 95-661-C, as modified by Order No. 2001-997 in Docket No. 2000-407-C. Specifically, ATG requests that the Commission regulate its business services as the Commission regulates those of AT&T Communications of the Southern States, Inc. ("AT&T"). Further, ATG requests that the Commission: a) remove the maximum rate

tariff requirements for ATG's business services and future private line, and customer network-type offerings; b) presume that ATG's tariff filings for these services be valid upon filing. However, if the Commission institutes an investigation of a particular filing within seven (7) days, the tariff filing will be suspended until further order of the Commission; and c) grant ATG the same treatment as AT&T with any future relaxation of the Commission's reporting requirements.

IV. Public Interest

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Q. HOW WILL RESIDENTS OF SOUTH CAROLINA BENEFIT FROM ATG'S SERVICES AND PRESENCE IN SOUTH CAROLINA?

The Commission's grant of this certificate is in the public interest because the business customers (and the end users of such business customers) of ATG will receive increased choice, improved quality of service, and heightened opportunities to obtain improved technology in business. Market incentives for new and old telecommunications providers in South Carolina will improve greatly through an increase in the diversity of suppliers and competition in the local exchange telecommunications market. Consistent with the Commission's intent to aid in developing a competitive telecommunications environment in South Carolina, granting a certificate of authority to ATG to provide local exchange and interexchange service will offer increased efficiency to the State's telecommunications infrastructure through greater reliability of services and in increase in competitive choices.

- A. No. The company prides itself that it has never had any issues with the FCC, nor has it at any time been in any violation or Red Light status with the FCC. The Company has always complied timely with all FCC reporting requirements and shall continue to do so.
- 7 COMMISSION'S RULES AND REGULATIONS AND COMMISSION ORDERS IN ITS

WILL THE COMPANY AGREE TO ABIDE BY AND COMPLY WITH THE

- 8 OPERATIONS IN SOUTH CAROLINA?
- 9 A. Yes.

Q.

- 10 Q. WILL THE COMPANY FILE ALL APPLICABLE REPORTS AS REQUIRED BY THE
 11 COMMISSION?
- 12 A. Yes. ATG knows the Commission's requirements that all telecommunications carriers file a report
- on South Carolina operations, a gross receipts report, and a universal service contribution report
- annually and shall meet all such reporting and remittance obligations.
- 15 Q. DOES THIS CONCLUDE YOUR TESTIMONY?
- 16 A. Yes. I would like to thank the Commission for this opportunity to provide information relevant to
- ATG's application and am ready to provide any additional information that the Commission may
- need in deciding.